



ESW 3623/\$  
PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Sarlay et al.  
Serial Number: 09/919,302  
Filing Date: July 31, 2001  
Art Unit: 3623  
Examiner: Johnna Stimpak  
For: **METHOD FOR FORECASTING  
AND MANAGING MULTIMEDIA  
CONTACTS**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO FIRST OFFICE ACTION**

This paper is submitted in response to the First Office Action mailed November 24, 2005.

Please amend the application as follows:

**IN THE CLAIMS**

Please cancel claim 37-39, 42-43 and 47. Please amend claims 40-41, 44-46 and 51 as follows. A complete copy of all claims and their current status follows begins on the next page of this response.